

Network Audit & Assessment – Questions and Answers

The Superior Court of California, County of Contra Costa (the Court) received all the following questions concerning the comprehensive Network Audit and Assessment of the Court's network from qualified vendors prior to the June 19, 2023, submission deadline.

Please see all questions and responses below provided by the Court's IT Infrastructure Manager:

1. In SOW document, it states that: **Fees and Payment Schedule**
Provide a fixed total fee for the services requested and a payment schedule. The fixed total fee should include all business-related travel expenses. Court will not make advance payments. Payments will be made against clearly identified deliverables.
Do we need to provide fees and payment schedule apart from Exhibit 1- Cost bid?
 - a. *Please provide fees and payments under Cost Bid in Exhibit 1.*
2. Do we need to submit cost breakdown in fee and payment schedule or total Lum sum amount only?
 - a. *Please submit cost breakdowns under the Fee and Payment Schedule and Total Lum Sum Amount.*
3. Do we need to submit Exhibit 1-cost bid separately from technical proposal? Please clarify.
 - a. *Please submit Exhibit 1-cost bid separately from technical proposal as requested.*
4. Is there currently an incumbent company or previous incumbent, who completed a similar contract performing these services? If so - are they eligible to bid on this project and can you please provide the incumbent contract number, dollar value, and period of performance?
 - a. *I am not aware of any qualified vendors who have recently completed a Network Audit & Assessment for the Court.*
5. Specify the VLAN details how many are included in the Scope?
 - a. *The Court has one domain (www.cc-courts.org) in scope for this project. It has 64 VLAN's at 9 locations: 5 in Martinez (Taylor, Bray, Spinetta, Annex, and Juvenile Hall), Walnut Creek, Richmond, Pittsburg, and Concord. There are 375 users with 700 endpoints including 195 servers.*
6. Can you please provide the current number of infrastructure details (Physical Server, Virtual Server, Network Devices, etc.)?
 - a. *The Court has 25 physical and 170 Virtual Servers with approximately 50 network devices.*
7. How much (%) of the infrastructure is in the cloud?
 - a. *The Court has about 2% of its infrastructure in the cloud.*
8. In the IT department/environment, how many employees work?
 - a. *The Court's IT team consists of 16 employees.*
9. Do you manage your own data Center, or do you utilize any 3rd-party/colocation facilities?
 - a. *The Court's IT team manages our data centers and does not use any co-location sites.*
10. Is there a funding/financial/budget range estimated that can help us to provide a quotation for this project?
 - a. *The Court had allocated up to \$27,000 for this project.*