Case Name: ________________________________  Case No.: __________________

1. Please tell us your relationship to this case.
   - ☐ Plaintiff (person filing lawsuit)
   - ☐ Defendant (person being sued)
   - ☐ Counsel for Plaintiff
   - ☐ Counsel for Defendant
   - ☐ Other __________________ (Please specify – e.g.: claims rep)

2. Please check the box next to the best answer for each question.
   a. Was the arbitrator fair? (not biased for or against anyone)
      - ☐ YES  ☐ NO
   b. Were you able to explain your position fully?
      - ☐ YES  ☐ NO
   c. Do you think the arbitrator understood the important issues?
      - ☐ YES  ☐ NO
   d. Did judicial arbitration lower the cost of resolving this case?
      - ☐ YES  ☐ NO
   e. Did arbitration reduce the time needed to resolve this case?
      - ☐ YES  ☐ NO
   f. Do you feel a different ADR process would have been more effective?
      - ☐ YES  ☐ NO
      If yes, check all that apply:
      - ☐ mediation,
      - ☐ neutral case evaluation,
      - ☐ settlement mentor conference

3. Was the referral to arbitration
   - ☐ Too early
   - ☐ About right
   - ☐ Too late

4. If the arbitrator’s award was rejected and a trial de novo requested:
   a. How did the arbitrator’s award compare with the final resolution of this matter?
      - ☐ Same  ☐ Similar  ☐ Somewhat Similar  ☐ No Relationship
   b. Was the arbitrator’s award helpful to the final resolution of this matter?
      - ☐ Very Helpful  ☐ Helpful  ☐ Not Helpful

5. How many times have you used judicial arbitration?
   - ☐ 0
   - ☐ 1-5
   - ☐ 6-10
   - ☐ more than 10 times

6. How would you rate this arbitration experience?
   - ☐ Excellent  ☐ Good  ☐ Fair  ☐ Poor

7. How did this experience compare to other disputes where you did not use arbitration?
   - ☐ Much better  ☐ Better  ☐ About the same  ☐ Worse  ☐ Doesn’t apply

8. Would you use arbitration again or recommend it to others?
   - ☐ Yes  ☐ No

Do you have comments or suggestions?

___________________________________________________________________________________
___________________________________________________________________________________
___________________________________________________________________________________

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